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HEWLETT-PACKARD COMPANY  
Intellectual Property Administration  
P.O. Box 272400  
Fort Collins, Colorado 80527-2400

PATENT APPLICATION

ATTORNEY DOCKET NO. 200309365-1

Inventor(s): Sheriff Yacoub

Confirmation No.: 2032

Application No.: 10/699264

Examiner: Unknown

Filing Date: Oct 30, 2003

Group Art Unit: 2643

Title: System And Method For Call Center Dialog Management

Commissioner For Patents  
PO Box 1450  
Alexandria, VA 22313-1450

STATUS INQUIRY

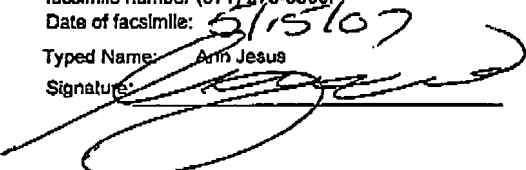
More than 44 months have passed since:

- ☒ NEW APPLICATIONS  
The filing of this application on October 30, 2003. No communication has been received from the Patent and Trademark Office indicating action on this application.
- ☐ AMENDED APPLICATIONS  
The filing of a response on \_\_\_\_\_. No communication has been received from the Patent and Trademark Office.
- ☐ APPEALED APPLICATION  
The Appeal Brief was filed on \_\_\_\_\_.  
☐ An Examiner's Answer was mailed on \_\_\_\_\_.  
☐ A Reply Brief to the Examiner's Answer was submitted on \_\_\_\_\_.
- ☐ ALLOWED APPLICATIONS  
The mailing of FORM POL-85 and/or Examiner's Amendment on \_\_\_\_\_.

Kindly advise the undersigned of the present status of this application.

- ☐ I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to:  
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Date of facsimile: 5/15/07  
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Rev 02/07 (Status)

Respectfully submitted,

Sherif Yacoub

By

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